

Eye-share Customer and Knowledge Channels



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New structure in eye-share Support Portal



Knowledge

Browse and search for articles, rate or submit feedback.



Case

Contact support to make a request, or report a problem.



My Cases

List of current and previous cases.

Case: Registration of Cases

My cases: Overview of cases

Knowledge: FAQ and release info

New structure in eye-share Support Portal

[Home](#) > [All Catalogs](#)

Categories

- Change
- Incident
- New Service
- User Support
- Administration and Finance

Popular Items

[Incident](#)

All errors and outages with your eye-share solutions should be reported here. For ordinary user support you have use the "User Support" form.


[View Details](#)

[User Support](#)

A support consultant assists you with both small and large questions, as well as clarifications about usage. Issues related to errors or outages should be registered in the "Incident" form.

[View Details](#)

[Customization](#)



If you need a customization you have to order it to be estimated here.

[View Details](#)

[Exceeded Licenses](#)

Do you need to extend your invoice license and/or user license?

[View Details](#)

[Extension - Module](#)

Do you need an extra module in your solution? Ask for more information and order here.

[View Details](#)

[Advisory/Training](#)

Do you need assistance from a consultant or would you like some training? Order one of our training or consulting packages here.


[View Details](#)

Directories:

Where should you register the cases?

Why are there different categories

Priority – for Incidents only



eye-share®

Categories

- Administration and Finance – questions about invoices or licenses
- Change – order customizations or extra upgrades to your eye-share products.
- Incident – has something stopped in or out of your solution or is something crashing.
- New service – order demos, new eye-share products, integrations, consulting or other services
- Support - here you can ask about the solution and get help with things you are wondering about in our products

The directory overview

[Home](#) > [All Catalogs](#)

Search Catalog



Categories

[Change](#)

[Incident](#)

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[User Support](#)

[Administration and Finance](#)

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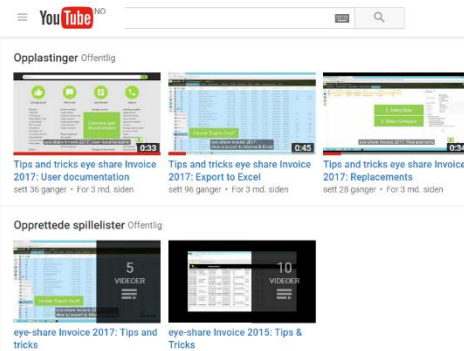
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Product information - channels



Support



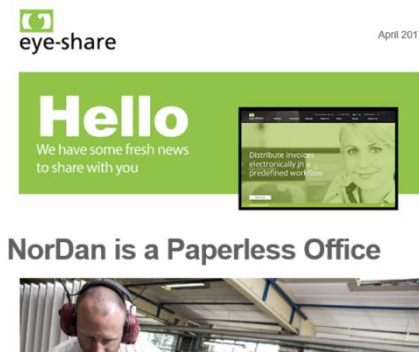
Videos



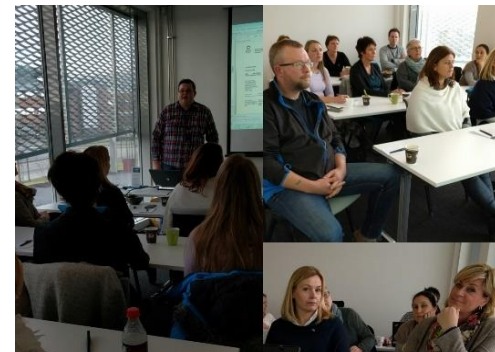
User Conferences



Webinars



Newsletters



Knowledge sharing

Advisory Board



User Meetings



Customer Board



**Torhill
Gysland Falnes**
CEO, Eye-share AS





eye-share

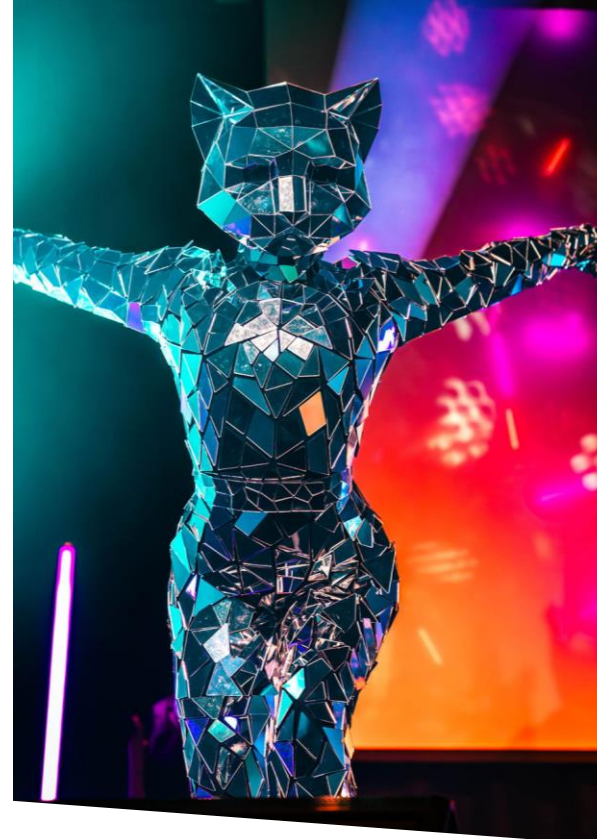
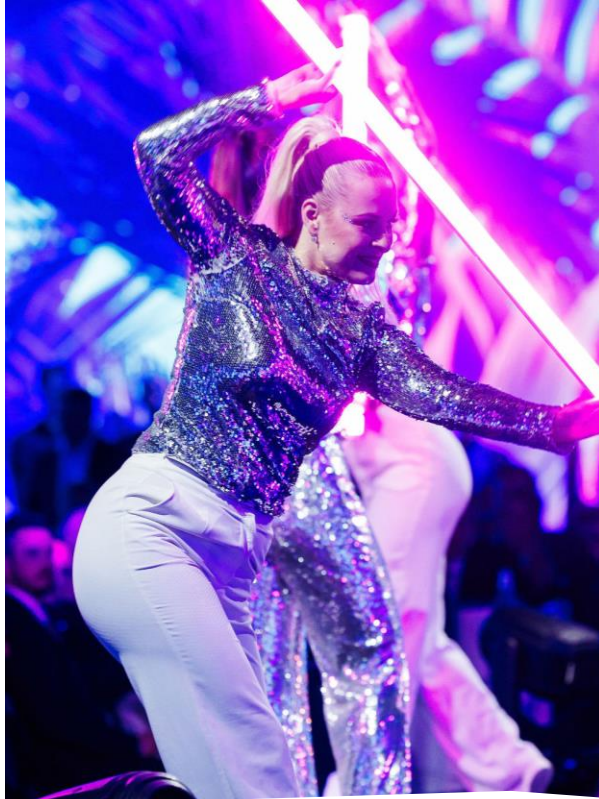
Purchase-to-Pay. Automated

eye-share User Conference 2024

Sum-Up



**Thank you to
our valued
Customers &
Partners**



Social time
Tap@Chulia 5-8pm